

In July 2008 the Home Office published their Policing Green Paper in order to provide yet further improvements especially in terms of Efficiency and Productivity, support to the Speedy Summary Justice programme and inter-agency collaboration.

The Police Science & Technology Strategy 04-09 also identifies a number of capability requirements, defined with ACPO, that are relevant to digital recording and the management of digital media:

- Effective management of investigations
- Effective use of intelligence gathering technology
- To be able to locate and recover evidence effectively
- Maximise value of evidence
- Presentation of evidence in court

### SunGard's approach

SunGard has recognised the growing importance of using digital media within UK Police Forces and has sought to build on its renowned System Integration capabilities to create the Integrated Custody Recording Suite.

The ability to record both audio and video feeds from interviews and integrate them with existing systems will enhance the force's initial investment, extend the system functionality and become a major element in the transformation of working practices

SunGard is able to offer a unique solution to the management and use of custody interview recordings by integration with the existing Custody application with meta-data extracted from the custody record used to index all relevant recordings and transcriptions as well as providing updates to both Custody and Case Preparation systems.

A simple user interface allows officers involved in the case to annotate, review and share the digital media as well as allowing server-based access to a working copy for transcription. MG15 production is aided by pre-population of electronic forms thereby facilitating all the associated cost savings generated from efficient use of officer time, reduced media storage requirements and reduced courier services.

The meta-data associated with the digital files also allows for textual searches from Intelligence applications, the ability to apply MoPI business processes to the data store and produce a range of Management Information reports.



[www.sungardps.co.uk](http://www.sungardps.co.uk)

**SUNGARD** PUBLIC SECTOR

Integrated  
Custody  
Recording  
Suite

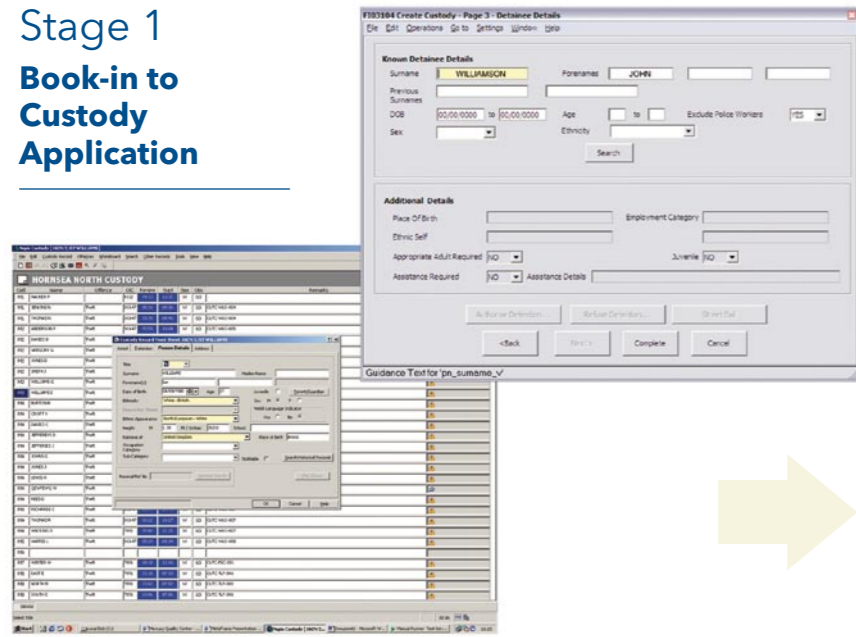
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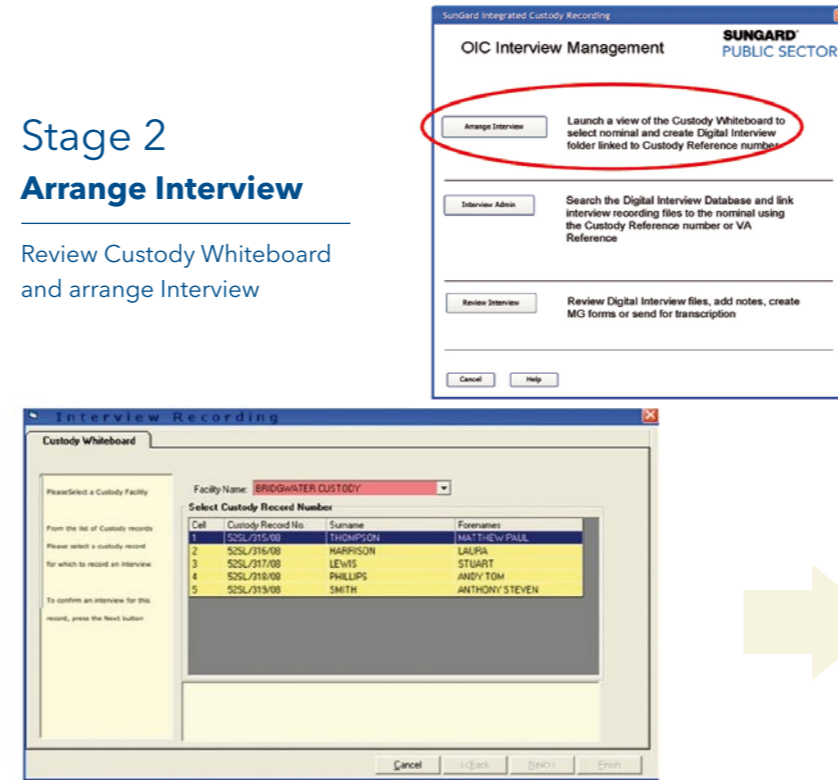
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**Stage 1**  
**Book-in to Custody Application**



**Stage 2**  
**Arrange Interview**

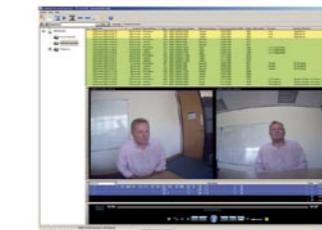
Review Custody Whiteboard and arrange Interview



Input metadata, record, add bookmarks and close interview session

**Stage 3**  
**Conduct Interview**

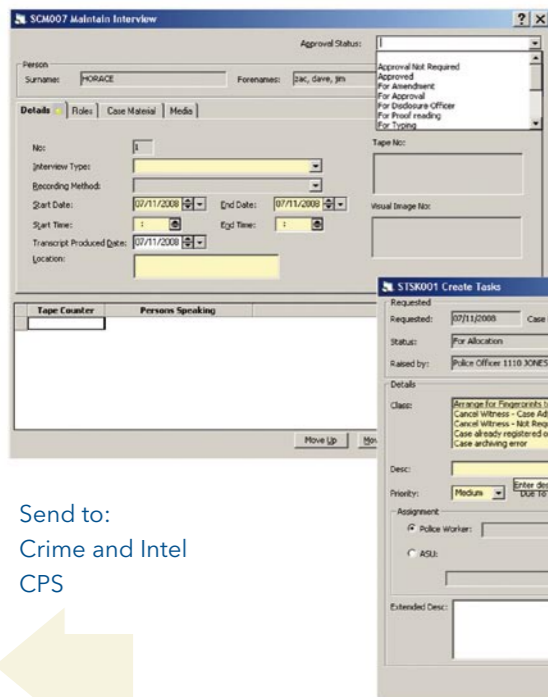
Monitor Live



Master and Defence Copy DVD



**Stage 6**  
**Case Preparation**



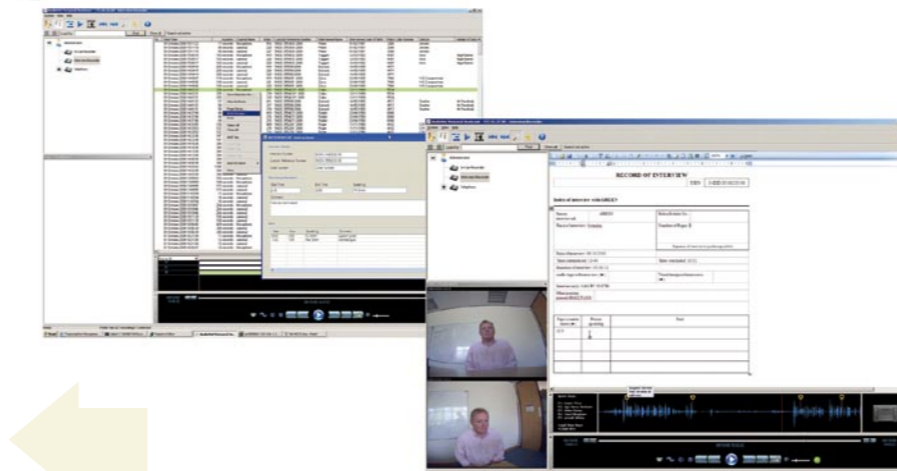
Integrate and maintain Case Preparation Tasks

Send to: Crime and Intel CPS



**Stage 5**  
**Interview Review**

Review Interview, Playback recordings, Add ROTI note, Create MG05 Send for Transcription and MG15 completion



**Stage 4**  
**Interview Administration**

Search, Link and Unlink Interview Sessions to Custody or Voluntary Attendance Records

