



Application Development Services

SunGard Professional Services (PS) work with public sector organisations to ensure their business vision is adequately supported by IT solutions which facilitate operational best practice. We work with our clients to resolve their business problems through the deployment of software solutions designed to facilitate the achievement of their goals.

SunGard PS has successfully delivered Agile Application Development Services to the UK public sector for over 30 years. In 2005 the SunGard group was recognised by the Financial Times as being the 5th largest software developer in the world.

SunGard's application development service incorporates all aspects of the Software Development Lifecycle covering:

- business requirements analysis (function and role)
- technical requirements analysis (capacity, resilience, security)
- usability and GUI design
- application architecture design fully incorporating SOA and SaaS enablement principles
- physical infrastructure design and hosting
- bespoke application development utilising COTS components where appropriate
- legacy systems migration / integration
- software testing and quality assurance
- provision of 24/7 x 365 (tier 1 - 3) application support
- Provision of application maintenance

While many of the bespoke solutions developed for our clients are operationally specific to such a degree that they are unlikely to be utilised by other public sector organisations SunGard PS has developed two generic solution services, to meet a common need of many of our clients. These are:

Enterprise Intelligence (EI):

EI focuses on solutions capable of providing swift access to business performance information to facilitate improved operational management. This service incorporates:

- Business Intelligence
- Analytics
- Advanced Reporting
- Data Quality
- Data Migration

Enterprise Collaboration and Search (EC&S):

EC&S focuses on the liberation of information from disparate systems to deliver an accessible cohesive and comprehensive view of an organisation's operations. SunGard's expertise in the integration of software and data has resulted in our inclusion in the Pygmalion framework, established by the Cabinet Office, to achieve the transformational government agenda.

This service incorporates:

- Portal Development
- Enterprise Search
- Knowledge Management
- Mobility Solutions

Why SunGard?

Unrivalled Track Record

SunGard Professional Services has successfully delivered bespoke application development services to the public sector for over 30 years. The quality of our service provision is well illustrated by the long term supply partnerships we have maintained with many public sector organisations and the success we have shared. For example SunGard has supplied application development and maintenance services to the Rural Payments Agency for over 20 years. The eOASys solution, utilised by the National Offender Management Service to manage offender risk, developed and maintained by SunGard, was recently awarded a Gateway 5 green status.

Technology Agnostic

SunGard's approach to technology selection is driven only by our client's requirements. SunGard do not produce hardware, middleware or operating systems and have not exclusively aligned our strategies to any one vendor. SunGard is free to select the correct solution to meet our client's needs. Working to our client's enterprise architecture blueprints we most commonly utilise Microsoft .NET, J2EE and Open Source technology stacks.

Global Collaboration

SunGard as an organisation has been recognised by the Financial Times as being the 5th largest software developer in the world operating in both the private and public sectors. SunGard has established a corporate wide Common Service Architecture which in turn has established a common shared Service Orientated Architecture. This architecture forms the basis for all SunGard solutions.

Applications are decomposed into common services which can then be reused across multiple applications. These common services can then be utilised by all SunGard organisations ensuring all our clients benefit from our worldwide experience and capability.

Strength in Depth

As a SunGard customer you have the added peace of mind that you are in the hands of a \$4bn organisation serving over 25,000 customers across 50 countries.

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