



AN INTEGRATED MOBILE SOLUTION FROM A LEADING PUBLIC SECTOR PARTNER SUPPORTING EFFICIENCY GAIN AND TRANSFORMATION ACROSS YOUR ORGANISATION

Solving challenges that face the public sector

Long-lasting Benefits

An Integrated Mobile Solution from SunGard will:

- Enable your work force to spend more time in the community and on front line activities
 - Spend less time processing back end administration
 - Improve responsiveness and allow your workforce to become more dynamic
 - Improve customer satisfaction
- Help to identify trends and patterns in performance, bottle necks and better use of resources
- Provide audit trails and reporting that can be used in order to identify areas of improvement
- Provide a platform for future growth and complexity
 - Allows access and growth across the entire Council
- Be designed in full consultation with work force through dedicated workshops
 - Provide full integration into existing backend systems

Mobile Data projects primarily begin with a single department, for example, Housing or Social Care. It is important, however, that the wider benefits and the extended value of an organisational approach rather than a departmental implementation are recognised. SunGard's platform provides that flexibility and scalability in both deployment and integration to allow phases of development and implementation beyond the initial department.

Case Study Extract: Lincoln City Council

Delivering Real Value

The City Council is responsible for approximately 8,000 Council houses, flats and bungalows for which it has an obligation to carry out day-to-day repairs with a staff of approximately 60 operatives from a variety of trades. LCC required an integrated system to allow them to implement a mobile working solution to support:

- workforce modernisation and efficiency improvements
- automation and delivery of appointments and tasks to handheld/mobile devices
- full integration with the existing back office applications

SunGard has successfully delivered and integrated our mobile working platform which is now deployed across all of the council's operatives. Within weeks the solution had allowed Lincoln City Council to identify a number of areas for cost saving and efficiency improvement and they are well on their way to exceeding their projected savings of over £250,000 per annum.



A successful implementation with lasting benefits

The ultimate success in a mobility implementation requires an integrated multi-disciplinary approach that bridges the needs at all levels across an organisation. Too many mobile data implementations are 'point to point' solutions with suppliers of back office systems offering a mobile front end to their application. These methods of procurement results in a framework of applications that are deployed on mobile devices that may add value within a department but do not provide wider organisational benefits.

SunGard can support your organisation in refocusing its resources and knowledge to achieve benefits and a platform for sustained performance improvement across a number of disciplines and departments.

- Sustained focus on Benefits based on a measurable platform
- Building the Teams
- Empowerment & Knowledge Transfer
- Develop a Creative Environment
- Champion the Change
- Integrated approach to delivery
- Risk Management

Please contact SunGard for an appointment with one of our team to discuss your requirements in more detail. Further information, technical papers and demonstrations available from Kevin Rees.

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ABOUT SUNGARD PUBLIC SECTOR

SunGard Public Sector UK serves a wide range of customers - public safety and justice agencies, local and central government and third sector organisations. Solutions include public safety and justice applications as well as managed services and management consulting. In the UK more than 50 million citizens - 86% of the population - are served by agencies that rely on SunGard Public Sector solutions.

www.sungardps.co.uk

ABOUT SUNGARD

With annual revenue of more than \$4 billion, SunGard is a global leader in software and processing solutions for financial services, higher education and the public sector. SunGard also helps information-dependent enterprises of all types to ensure the continuity of their business. SunGard serves more than 25,000 customers in more than 50 countries, including the world's 50 largest financial services companies.

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