

Offender management saves over £16 million per annum

NOMS has a key role to play in ensuring that the public are protected from offenders, that those who offend are punished and that fewer offenders re-offend, leading to less crime and making our communities safer places to live in. SunGard provides a fully-integrated electronic Offender Assessment System to facilitate the most complex information handover in the Criminal Justice Sector, often involving as many as 3,000 items per case, each of which must be individually signed, credited and authenticated.



SUNGARD PUBLIC SECTOR

Client success story

National Offender Management Service

Co-ordinating data

The National Offender Management Service (NOMS) is an executive agency of the Ministry of Justice, bringing together the the Probation Service and HM Prison Service to enable more effective delivery of offender-related services.

NOMS is responsible for commissioning and delivering adult offender management services, in custody and in the community, across England and Wales. They approached SunGard for a solution to the operational issues that they were experiencing including divergent data, offenders slipping through the net and major processing overheads. SunGard developed, trialed and introduced a secure electronic application across the 42 probation areas that could link with the Prison Service and enable data sharing.

Joined-up justice

Perfecting secure and accurate methods for passing information across agency boundaries has opened the potential for further efficiencies through cross-agency working. NOMS can now track a wider range of offender behaviour and identify more efficient use of resources. SunGard has since been awarded the contract to provide long-term maintenance and support to the system.

Benefits

- £500,000 saved with transfers between different probation areas
- £1.5 million saved on transfers between probation and prisons
- Other efficiency savings of £4.5 million
- Total of over £16 million cost savings per annum
- Re-offending reduced



Ministry of JUSTICE

National Offender Management Service

“... a key offender management application which is delivering significant business benefits and seamless management across the prison and probation services.”

John Glanville, MoJ ICT, Portfolio & Programme Management



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