



SunGard's OSSI Product Suite connects your people and systems with the right information, right away.



SUNGARD



Connect With Other Communities

More than ever, public safety agencies need the ability to exchange critical information across jurisdictions. Information sharing among government agencies and local precincts provides the greatest opportunity to fight crime. SunGard's OSSI Product Suite is designed to extend available resources and enhance the effectiveness of public safety personnel, with integrated solutions such as Police-to-Police (P2P), Crimes Analysis & Mapping, and multi-jurisdictional CAD & RMS systems.

Connect Departments

Link the information, people, and devices that are critical to an effective public safety system with SunGard's OSSI Product Suite. Designed to share information across the entire spectrum of public safety, SunGard's OSSI Product Suite is an integrated, multi-jurisdictional system for police, sheriff, fire, rescue, and EMS departments.



Connect Citizens to Government

Citizens can conveniently and securely search, view, and print reports from anywhere with an Internet connection. The OSSI Product Suite employs several distinctive features to simplify operations, reduce agencies' workloads, and provide citizens with convenient access to public information.

Connect With a Technology Partner

Each day, thousands of citizens rely on your agency to provide a safe and secure community. Public safety agencies are the front line of defense for keeping the public and communities protected. Without integrated technology, it's nearly impossible to deliver the most effective and dependable services to your citizens. SunGard's fully-integrated Windows®-based OSSI Product Suite is designed to optimize daily activities for everyone at your public safety agency. We take great pride in our cutting-edge technology, superior customer service, and outstanding product support. SunGard is your technology partner in fighting crime in your community with our fully integrated suite of public safety products, including Computer-Aided Dispatch, Computer-Aided Records Management Systems, Jail Management, Mobile Field Reporting, and Message Switch applications. Since its introduction in 1994, SunGard's OSSI Product Suite has been used by more than 345 agencies in 17 states to provide public safety information system solutions.



KEY BENEFITS

EMPOWERMENT

Improved workflow. Get immediate access to critical information including real-time call updates, reports and unit responses, as well as automatic alerts on wanted or missing persons.

Web access. Users have access to browser-based applications that provide remote access to the Records Management System and Computer-Aided Dispatch.

CONFIDENCE

Scalability. User-defined interfaces and a flexible database structure allow changes to accommodate growth.

Accessibility.

A centralized database provides accurate, real-time information.

Support. A leader in customer support and partnerships – our reputation says it all. The OSSI

product line is backed by our strong commitment to offering the most dependable and helpful service to our customers.

AGILITY

Integration. Eliminate duplicate data entry with SunGard's OSSI integrated software solutions, designed to share information across all public safety applications.

Easy to use. A consistent graphical interface makes it easier for users to take full advantage of our software's capabilities.

Report generation. Both automated and customized reporting provides easy access to information.

Connect your agency and your community with improved information integrity and work flow.

SunGard's OSSI Product Suite allows seamless data transfer between applications, providing your agency with the most accurate and current information. Our products also equip your citizens with improved access to searches, applications, and reports.



PROFESSIONAL SERVICES & SUPPORT

Needs assessment. Our specialists assess your needs with an extensive discovery process, followed by a tailored demonstration of our systems.

Implementation resources. Our experienced team provides comprehensive data conversions, onsite training, and consulting services.

System engineering. We offer all hardware-related services (procurement, configuration, and installation) operating systems, database software, system training, and technical support.

Support. We provide professional and convenient support 24 hours a day.

Availability and recovery. Protect your systems from unscheduled downtime, disasters, emergencies, and computer problems with SunGard's availability and disaster recovery services.



Connect With a Leader in Government Software

Government is our only business. On May 24, 2004, SunGard Data Systems Inc. acquired Open Software Solutions and began offering the OSSI Public Safety Software Suite. We continue to evolve and incorporate the latest technologies in our solutions to more effectively meet our customers' needs.

With annual revenue of more than \$4 billion, SunGard is a global leader in software and processing solutions for financial services, higher education, and the public sector. SunGard also helps information-dependent enterprises of all types ensure the continuity of their business. A privately held company, SunGard serves more than 25,000 customers in more than 50 countries, including the world's 50 largest financial services companies.